



Our Vision

Improving lives in Oldham.



Our Mission

To be a trusted provider of quality homes, excellent landlord and support services, creating thriving and independent communities.



Our Values

- We Listen
- We Act
- We Care
- We Own
- We Learn
- We Keep it Simple



Build New Homes



Excellent Landlord



Create Thriving Communities

What do we want to achieve



Meet housing need whilst increasing income.



Excellent and efficient customer services.



Fight poverty.

What we are going to do



Deliver a development program that meets housing needs and increases the number of new homes both in and outside of Oldham.



Put the customer voice at the centre of service design ensuring we focus on services customers value.

Deliver value for money investments that make a difference to our customers.



Increase disposable income for our customers in or at risk of poverty.

Things that make this happen



Efficiency Strategy

Deliver material budget savings to be reinvested across the business.



Colleague Experience

Implement a customer outcome based culture.



Business Assurance

Quality assure and embed an effective, best practice framework linked to performance management and risk.