



Our Vision

Improving lives in Oldham.



Our Mission

To be a trusted provider of quality homes, excellent landlord and support services, creating thriving and independent communities.



Our Values

- We Listen
- We Own
- We Care
- We Act
- We Learn
- We Keep it Simple



Build New Homes



Excellent Landlord



Create Thriving Communities

What we are going to do



Deliver a development programme of new homes that meet housing needs.

Increase the number of homes both in and outside of Oldham.

Develop new properties to meet housing need.



Put the customer voice at the centre of service design ensuring we focus on services customers value.

Deliver value for money investments that make a difference to our customers.

Strive for service delivery excellence.

Deliver strong customer engagement.

Be a customer centric organisation.

Maintain and adapt existing stock to meet customer need.

Let properties efficiently to those in need.



Increase disposable income for our customers in or at risk of poverty.

Make significant impact within our communities.

Take an efficient and personal approach to our neighbourhood services.

Foster areas where our customers feel proud to live.

Things that make this happen

Build New Homes

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Excellent Landlord

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Create Thriving Communities

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Efficiency Strategy

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Colleague Experience

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Business Assurance

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