

Working together to help keep your home pest free

As part of your tenancy agreement with First Choice Homes Oldham (FCHO), all customers can access some free pest control via Oldham Council. There are some selected services that may require some payment, however full details can be found on Oldham Council's website by visiting: www.oldham.gov.uk/pestcontrol

If you do see any pests in your home, such as rats, mice or cockroaches, please contact FCHO immediately on 0161 393 7117 to report the issue.



To help prevent pests in your home, we've provided some useful advice:

- When taking your rubbish to your bin – ensure it's closed correctly and there are no gaps
- Do not leave rubbish on the ground as this could attract pests
- Bird feeders may attract pests, and while these are nice, they could increase the chances of pests in your garden and home. If you do see a pest please remove the food from any bird feeder
- Keep all outside areas and gardens clean, tidy and free from rubbish – this reduces nesting sites and helps to reduce pests in your garden. If you're struggling with the upkeep of your home please contact us on 0161 393 7117
- Wash dishes, utensils and clean up food that is spilled inside or outside your home as soon as possible. The longer it is left the more likely a pest is going to be attracted to it
- Keep any outside cooking areas such as BBQs or grills clean and correctly closed
- It is important to throw away any left over food that is past its use-by date correctly and securely, which may mean you need to empty small bins on a regular basis

- Keeping the inside of your home clean and tidy is important. Clean down surfaces, cupboard fronts and waste bins with antibacterial sprays
- If you have pets please put any uneaten food away in a storage container to avoid pests being attracted to it

If you do find a pest in your home, it is important that you:

- Contact us on 0161 393 7117 and a member of our staff will record the details and order the relevant service for you
- Ensure you follow the above information to help prevent the issue becoming worse
- Ensure you are at home for the appointment. If you aren't going to be in, call 0161 393 7117 as soon as possible to re-arrange
- Allow the pest control officer access to all areas of your home. This is to ensure the problem is tackled on the first visit, wherever possible