



Live  
Well

with FCHO



**Stay connected**



**firstchoice**  
HOMES OLDHAM



## What does the service do...

The **Live Well Service** can offer you and your family peace of mind to live well in your home knowing you will have regular contact from a member of the team.

With your own dedicated advisor, you will have a direct point of contact without having to go through our contact centre. You will have contact with each other for a friendly chat and to **help you as and when you need it.**



*The service that helps you to stay connected...*

***I have received  
this excellent service  
for many years  
which has allowed  
me to remain living  
independently  
and feel safe.***

Brennan Court  
resident, aged 69



*Every advisor  
I have had has been  
brilliant and can't  
do enough to help  
me as and when  
I need it.*

Tensing Street  
resident, aged 53

## We can help you with:

- ✓ Reporting repairs
- ✓ Reporting neighbourhood / environmental issues
- ✓ Dealing with rent, benefit issues, letters or forms you may need help with
- ✓ Connect you with local social / community groups and activities
- ✓ Your advisor can also introduce you to other services that you may be interested in or could benefit from



## Age restriction

The service is available to **people of all ages**, who live in an FCHO home.

## Service charge

To receive this service there is a small **charge of £9.88 per week** however, this cost could be covered through your Housing Benefit or Universal Credit claim depending on your personal circumstances.

**Give us a call to see if this applies to you.**



## Contact the *Live Well* team today!

Call **0161 393 7117**

or email

**LiveWellTeam@fcho.co.uk**

You can also find  
out more about the  
Live Well Service  
on our website at:

**[fcho.co.uk/live-well](https://fcho.co.uk/live-well)**