

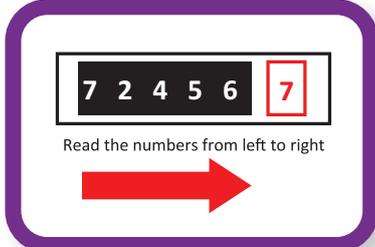
ENERGY SERIES 05

Reading your energy meters

There is a lot of variety in energy meters

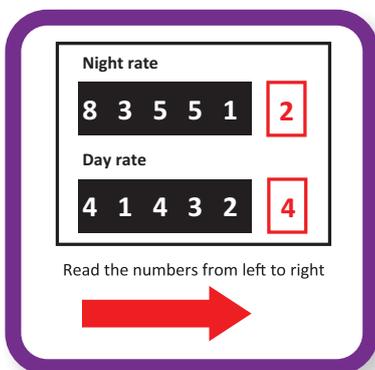
Energy meters come in a wide variety of forms, as they have evolved over the years and some older meters look very different to new ones. If you have a smart meter installed then your energy company should be getting energy readings sent to them automatically. In most cases you will have a home display which shows you how much energy you are using.

Single Rate Digital Meter



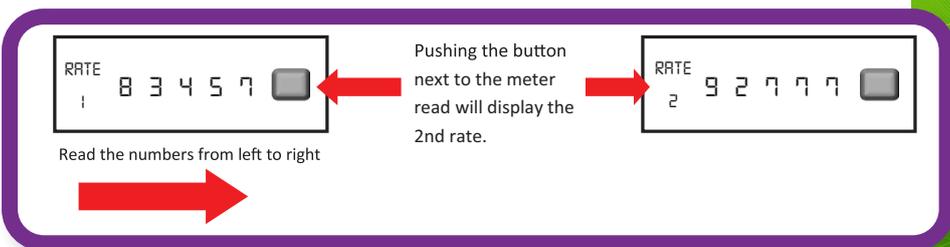
Ignore any numbers in red and just read black or white numbers. In this case your meter reading would be 72456.

Two Rate Digital Meter

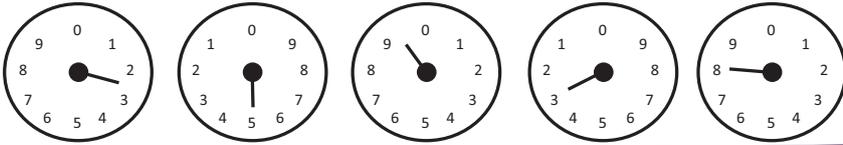


Ignore any numbers in red and just read black or white numbers. On some meters it might say 'low' and 'normal', instead of 'night' and 'day' rate. The top row will always be the low/night rate. You need to supply both readings to your energy supplier, and in this case your reading would be 83551 and 41432.

Two Rate Single Display Digital Meter



Dial Meters



Read the dials from left to right

You should ignore any red dials or ones that have a number 10 in.

The dials always alternate between clockwise and anti-clockwise. If the dial is between a number, you should write down the lower number. If the dial is between the 0 and 9, then you must write down 9. In this example the meter read would be 24938. When a dial is directly over a number and the next dial to the right has a reading between 0 and 9, you can subtract 1 from the number before. That is why in this example the reading is not 25938.

GAS METERS

Digital Metric Meters

There are 5 numbers before the decimal point. Any numbers after the decimal point, which are sometimes in red, should be ignored. The reading in this example is 05326.

05326.224

Read the numbers from left to right

Digital Imperial Meters

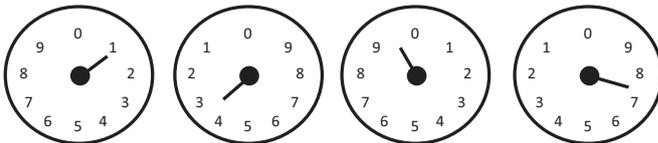
There are 5 numbers in black or white and up to 2 numbers in red. You should not include the numbers in red in your reading.

9 7 2 1 1 5 5

Read the numbers from left to right

The reading in this example is 97211.

Dial Meter



Read the dials from left to right

You should ignore any red or larger dials.

There are 4 dials that always alternate between clockwise and anti-clockwise. If the dial is between a number, use the lower number. If between 0 and 9, always use the 9. The reading here is 1397.

Contact details

We are here to support you and you can contact us in the following ways:



0161 393 7117



Tellus@fcho.co.uk



First Place, 22 Union Street, Oldham OL1 1BE

Any Questions?...
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