

Frequently Asked Questions and Answers

When was a full Fire Risk inspection last carried out in my block?

Fire Risk Assessments were last completed in March 2017 by our specialist fire safety consultancy Total Fire Services.

Fire Risk Assessments are completed annually; we then carry out monthly checks of the fire equipment in the blocks and twice yearly tests are carried out on the dry risers.

Is my front door fireproof?

Yes, all flat front doors and communal doors are fire doors. If you spot any defects or damage to your fire door (including the letterbox) please let us know right away so we can repair it immediately. It is also important, to keep all fire doors closed to ensure they are effective. Fire stopping works to ensure fire is contained within a flat has also been undertaken in your block.

Is our cladding dangerous?

The cladding on our tower blocks is a different product than the one installed on Grenfell Tower. The product in London was an aluminium rain screen cladding, while the product used on our 4 blocks with cladding (Crossbank House, Summervale House, Littlemoor House and Montgomery House) involves attaching insulation panels directly to the building which are then rendered, and it also includes a Rockwool fire break on every other floor. Rountree House is not cladded.

Is my smoke alarm battery or hard wired?

Hard wired smoke alarms are installed within all individual flats in our High Rise Blocks.

Does my block have a fire alarm?

Crossbank House, Summervale House and Rountree House have an automatic fire detection system which protects all the communal areas. It is a monitored system, in the event of activation the fire service are automatically called.

Littlemoor House and Montgomery House do not have fire alarms in the communal areas. In Littlemoor House automatic smoke vents are installed to communal landings, these open automatically when a fire is detected and Montgomery House has ventilation in communal areas.

Have you got any sprinklers?

We currently have no sprinklers fitted in our properties however; in light of the incident we will give it further consideration and act on any advice we receive from the incident investigations.

Have there been fires in any FCHO blocks before?

In the past we have had fires attended and dealt with in our high rise blocks and on each occasion the Fire Service was able to contain the fire to the one flat and successfully extinguish it without the need to evacuate the whole block. This is because the building is designed to contain a fire in the flat where it starts.