

Helping you to live independently





The *Live Well Service* is here for anyone who needs that extra bit of help to live independently. We can offer you and your family peace of mind to live well in your home knowing you will have regular contact from a member of the team.

With your own dedicated advisor, you will have a direct point of contact for help, assistance and advice. You will have regular contact with each other for a friendly chat and to help you as and when you need it.

The service is available to **people of** all ages, who live in an FCHO home.



The service that helps you to live independently

Every advisor
I have had has been
brilliant and can't
do enough to help
me as and when
I need it.

Tensing Street resident, aged 53

We can help you with:

- Connect you with local social / community groups and activities
- Reporting repairs
- Reporting neighbourhood / environmental issues
- Dealing with rent, benefit issues,
 letters or forms you may need help with
- Your advisor can also introduce you to other services that you may be interested in or could benefit from



Service charge

To receive this service there is a small charge of £10.87 per week however, this cost could be covered through your Housing Benefit or Universal Credit claim depending on your personal circumstances.

Give us a call to see if this applies to you.



I have received this excellent service for many years which has allowed me to remain living independently and feel safe.

Brennan Court resident, aged 69



fcho.co.uk/live-well

